

IN PLAIN SIGHT: ANTI-INDIGENOUS RACISM IN THE BRITISH COLUMBIA HEALTH CARE SYSTEM – IMPLICATIONS FOR SOCIAL WORK

WEBINAR

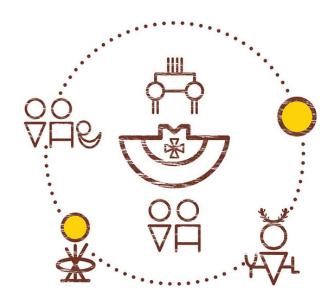
Presented by Dr. Grant Charles

Host: Krystal Peng

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TERRITORIAL ACKNOWLEDGEMENT

We acknowledge territories of the Blackfoot and the people of Treaty 7 region in Southern Alberta. The City of Calgary is also home to Metis Nation of Alberta, Region III.



ii' taa'poh'to'p University of Calgary Office of Indigenous Engagement

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CRSH = SSHRC



Addressing Racism

Independent Review of Indigenousspecific Racism in B.C. Health Care

Dr. Grant Charles- Member, Core Inquiry Team working with the Independent Reviewer, Dr. Mary Ellen Turpel-Lafond (Aki-Kwe) and Associate Professor, UBC School of Social Work. I would like to acknowledge that the UBC (Vancouver) School of Social Work is on the traditional, ancestral, and unceded territory of the Musqueam people. x^wməθk^wəy'əm

Key Terms

Issues

- Racism
- Indigenousspecific racism / anti-Indigenous racism
- Systemic racism
- Prejudice
- Discrimination
- Profiling
- Privilege

Mindsets, practices, and tools

- Anti-racism
- Cultural humility

Desired outcomes

- Substantive equality
- Cultural safety
- Indigenous human rights

Article 24, UN Declaration on the Rights of Indigenous Peoples:

- 1. Indigenous peoples have the right to their traditional medicines and to maintain their health practices, including the conservation of their vital medicinal plants, animals and minerals. Indigenous individuals also have the right to access, without any discrimination, to all social and health services.
- 2. Indigenous individuals have an equal right to the enjoyment of the highest attainable standard of physical and mental health. States shall take the necessary steps with a view to achieving progressively the full realization of this right.

Mandate

In June 2020, claims surfaced about a "Price is Right" game allegedly being played in some B.C. hospital Emergency Departments (EDs) in which health care workers were guessing blood alcohol levels of Indigenous patients.

The Review Team was asked to investigate the "Price is Right" allegations and whether this game or other forms of Indigenous-specific racism are being experienced by Indigenous people using the provincial health care system. The Minister of Health requested the Review to make findings of fact, and "to make any recommendations it considers necessary and advisable" The Addressing Racism Review was launched on July 9, 2020.

Findings

While the "Price is Right" allegations were unsubstantiated, the Review, consistent with its mandate, examined multiple other examples of racism and discrimination experienced by Indigenous peoples in the B.C. health care system. The results are disturbing. Through listening to thousands of voices – via survey results, direct submissions, health care data and interviews with Indigenous people who have been impacted by the health system, health care practitioners and leaders – a picture is presented of a B .C . health care system with widespread systemic racism against Indigenous peoples. This racism results in a range of negative impacts, harm, and even death.

WE HEARD FROM ALMOST 9,000 PEOPLE

WE ANALYZED **HEALTH SECTOR DATA**

INDIGENOUS PEOPLES' SURVEY

2,780 respondents

HEALTH WORKERS' SURVEY

5,440 respondents

DIRECT EMAIL AND

1-800-NUMBER 600 respondents

185,000

Indigenous respondents to the

Adults in the First Nations Regional Health

Indigenous respondents to a Patient Reported 1.246 Experiences Measurement Survey of emergency

Complaints from Patient Care Quality Offices, Colleges and the First Nations Health Authority.

LITERATURE REVIEW

Submissions from health sector and Indigenous organizations

Detailed investigation of specific ER allegations

Investigation of other select cases

Extensive literature review of previous investigations, inquiries, and academic or historic findings

Dialogue with experts in Indigenous rights, Indigenous health/

Review of existing anti-racism/cultural safety initiatives already

KEY INFORMANT INTERVIEWS

Surveys: what we heard about racism

- 84% of Indigenous respondents reported some form of discrimination in health care
- 52% of Indigenous health care workers reported experiencing racial prejudice at work – the majority in the form of discriminatory comments by colleagues
- More than one-third of non-Indigenous health care workers witnessed racism directed to Indigenous patients
- 13% of (531) health care workers made racist comments in the surveys
- Top reported reasons why racism persists: employees not willing to speak up; lack of accountability by leadership to stop discriminatory behaviour; lack of Indigenous health care workers

60% of Indigenous respondents reported being treated as though they are bad parents. Interactions with social workers or MCFD representatives were noted by multiple Indigenous respondents as something they and/or their families are particularly fearful of when visiting hospitals or giving birth due to concerns that their children will be apprehended.

Data: what we observed

- When compared to non-First Nations children, First Nations children receive less support from preventative health care (including midwifery, pediatricians, antenatal visits), and have greater utilization of emergency care (1.5 times greater)
- First Nations rates of pre-term and very pre-term births are significantly higher, as are rates for being born large for gestational age
- First Nations aged 6-17 rates of asthma, depression, mood and anxiety orders, and epilepsy are significantly higher than non-First Nations youth
- The disparity in dental hospitalizations is one of the highest in all commonly evaluated health indicators. For girls aged 0-5 years, the difference ranged from 3.6 times higher in Fraser to 11.4 times higher in Vancouver Coastal.

BREAK THE CYCLE GOOD HEALTH AND WELLNESS OUTCOMES Indigenous right to health Self-determination and Indigenous leadership INDIGENOUS SYSTEMS, INDIGENOUS SYSTEMS. KNOWLEDGE, PRACTICES + Cultural safety and humility KNOWLEDGE, PRACTICES SUBSTANTIVE EQUALITY Anti-racism HEALTH CARE COLONIALISM NEGATIVE HEALTH AND SYSTEM WELLNESS IMPACTS Systems of Built on colonial subjugation or underpinnings. History of segregation, oppression, and a set Widespread and ongoing stereotyping of beliefs intentionally racism and and racism: What cultivated about the discrimination. inferiority of Less "worthy" Indigenous peoples. Drinkers/alcoholics Drug-seeking Bad parents STEREOTYPES "Frequent flyers" Negatively affects health found Non-compliant outcomes. POOR OUTCOMES Less capable Higher suicidation Get "stuff for free" Higher stress Misogynist views of Reduced life expectancy Indigenous women Increased rates of chronic disease Higher infant mortality Leads to discrimination embedded in systems DISCRIMINATION and experienced at the Negatively affects point of care: access to health care: Abusive interactions Unwelcoming LESS ACCESS environments Denial of service Lower GP/NP attachment Ignoring and shunning Geographic barriers Inappropriate pain management Mistrust Medical mistakes 12

Avoidance of health care

Disdain for cultural healing

we

What we found: the 'problem' of Indigenousspecific racism

- 1. There is widespread stereotyping, racism and profiling of Indigenous people.
- 2. Racism limits access to medical treatment and negatively affects the health and wellness of Indigenous peoples in B.C.
- 3. Indigenous women and girls are seriously disproportionately impacted.
- 4. Public health emergencies are magnifying racism and disproportionately impacting Indigenous peoples.
- 5. Indigenous health care workers and students face significant racism and discrimination in their work and study environments.
 - After the third time, we gave up and I just started taking the kids to every appointment because I am a white male and got better service. Sad, but reality.

~ Non-Indigenous man whose family gets better treatment when he accompanies them to health care instead of his wife, who is First Nations

What we found: examining current 'solutions'



- 6. Current education and training programs are inadequate.
- 7. Complaints processes do not work for Indigenous peoples.
- 8. Indigenous health practices and knowledge are not integrated.
- 9. There is insufficient "hard-wiring" of Indigenous cultural safety.
- 10. Indigenous structures and roles in health decision-making need to be strengthened.
- 11. There is no accountability for eliminating Indigenousspecific racism, including system-wide data and monitoring of progress.

Recommendations

Recommendations take a strong human rights approach consistent with the UN Declaration on the Rights of Indigenous People.

- **Systems:** 10 recommendations focusing on improved accountability, legislative changes, governance structures, standards, complaints processes, physical spaces, and measurement and reporting.
- Behaviours: 9 recommendations focusing on increased Indigenous leadership and health professionals, and specific efforts needed in health emergencies, mental health and wellness, and for Indigenous women.
- **Beliefs:** 4 recommendations about mandatory health professional education, better public education about Indigenous history and health, and a new School for Indigenous Medicine.

Implementation: 1 recommendation focused on a Task Team to propel implementation of Recommendations.

Next Steps

- Data report submitted January2021
- Implementation processes

Web: https://engage.gov.bc.ca/addressingracism/

Email: addressing racism@gov.bc.ca

Toll-free: 1-888-600-3078

Witness Shares Account of Racism in the Delivery Room

An obstetrician told this Review about the terrible treatment received by an Indigenous woman who has a history of trauma and sexual assault. The woman attended a B.C. hospital to have a child by C-section.

Prior to the procedure, the obstetrician witnessed an anesthesiologist manhandling and yelling at the patient. The same anesthesiologist later made the statement that "People like her should be sterilized."

CURRENT ACTIVITIES

Interviews on Promising and Wise Practices

 Recruiting field directors/coordinators, faculty, field instructors, and other field stakeholders for a 30-60 min. interview across Canada

The Field Challenge Project

Submit a challenge experienced in field education to be explored by practicum students. Coming soon!

Preparing Students for International Practicum

A survey is being designed to learn about international practicum opportunities and challenges. Coming soon!

Services Users in Field Education

A new project to explore how service users can be involved in field education. Coming soon!

Contact <u>tfelresearch@gmail.com</u> to participate!

CURRENT ACTIVITIES

Virtual Practicum Resources

Supporting BSW and MSW practicum students with opportunities to develop resources

Digital Story Guidebook

This new resource will be available soon!

Applied Practice Research Module

Developing an online training module to facilitate practice research in field education

Near-Peer Mentorship

This project is currently underway in Edmonton.

Field Research Scholars Program

Over 50 MSW, PhD, Postdoctoral scholars, and early career faculty are involved in biweekly seminars.

For more information about the partnership please contact: tfelproject@gmail.com



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